

International tourism management



En bref

- > **Langues d'enseignement:** Anglais
- > **Méthodes d'enseignement:** En présence
- > **Ouvert aux étudiants en échange:** Oui

Présentation

Objectifs

The purpose of the course is to introduce students to the fundamentals of experiential marketing. The course will provide a solid theoretical foundation of the experiential approach in consumer research and marketing as well as real life examples of how to use it in marketing and customer journey strategy.

The course is structured around these mains aims and objectives:

- ∅ To learn the key concepts and basics of international tourism management from its origins to the present day
- ∅ To discuss key issues in international tourism management, that is issues which are affecting the sector today and which will influence the development of tourism for the foreseeable future
- ∅ To provide insights into international as much as local tourism dynamics in the face of contemporary challenges
- ∅ To navigate the complexities of tourism as a global and contemporary phenomenon in a rapidly changing world
- ∅ To appreciate negative and positive tourism impacts on a global scale and from different perspectives

Heures d'enseignement

TD	Travaux Dirigés	10,5h
CM	Cours Magistral	9h

Pré-requis obligatoires

Fundamentals of management and tourism

Plan du cours

This course is structured around lecture sessions (10,5h) that gives insights into fundamentals, definitions, key concepts and origins of international tourism management, and tutorials (9h) that allow students to work on case studies and real-life situations related to international tourism.

Session usually last 1,5 hours.

The assignment is a student-developed case studies that aims at creating an International Tourism Management case study

Compétences visées

Creating, designing and implementing an international strategy in hospitality and tourism. Thinking critically about the global dynamics (global vs. local) and issues in tourism

Bibliographie

Andreis, F. D., & Carioni, M. (2019). A Critical Approach to the Tourism Management. *Open Journal of Applied Sciences*, 9(5)

Dwyer, L. (2015). Globalization of tourism: Drivers and outcomes. *Tourism Recreation Research*, 40(3), 326#339. 

 <https://doi.org/10.1080/02508281.2015.1075723>

Font, X., & McCabe, S. (2017). Sustainability and marketing in tourism#: Its contexts, paradoxes, approaches, challenges and potential. *Journal of Sustainable Tourism*, 25(7), 869#883.  <https://doi.org/10.1080/09669582.2017.1301721>

Goeldner, C. R., & Ritchie, J. R. B. (2012). *Tourism#: Principles, practices, philosophies*(12th ed). John Wiley & Sons.

Elliot, J. (1997) *Tourism, Politics and Public Sector Management*. London: routledge

Horner, S., & Swarbrooke, J. (2009). *International cases in tourism management*. Elsevier Butterworth-Heinemann.

Lenzen, M., Sun, Y.-Y., Faturay, F., Ting, Y.-P., Geschke, A., & Malik, A. (2018). The carbon footprint of global tourism. *Nature Climate Change*, 8(6), 522#528. <https://doi.org/10.1038/s41558-018-0141-x>

Page, S. (2019). *Tourism management* (Sixth Edition). Routledge. Reiser, D. (2003). Globalisation#: An Old Phenomenon That Needs to Be Rediscovered for Tourism? *Tourism and Hospitality Research*, 4(4), 306#320

Reisinger, Y. (2009). *International tourism#: Cultures and behavior* Butterworth-Heinemann. Rocio, H.-G., Jaime, O.-C., & Cinta, P.-C. (2023). The Role of Management in Sustainable Tourism#: A Bibliometric Analysis Approach. *Sustainability*, 15(12), 9712. <https://doi.org/10.3390/su15129712>

Scholte, J. A. (2000). *Globalization#: A Critical Introduction* Bloomsbury Publishing.

Sessa, A. (1983) *Elements of Tourism Economics*. Rome: Catal.

Swarbrooke, J. (1999). *Sustainable Tourism Management*. CABI

Vellas, F., & Bécherel, L. (Éds.). (1999). *The International Marketing of Travel and Tourism#: A Strategic Approach*(1^{re} éd.). Bloomsbury Publishing Plc.

Walter, S. (2021). The Backlash Against Globalization. *Annual Review of Political Science*, 24(1), 421#442. <https://doi.org/10.1146/annurev-polisci-041719-102405>

Infos pratiques

Contacts

Responsable du cours

Isabelle Frochot

✉ Isabelle.Frochot@univ-smb.fr

Lieux

› Chambéry (domaine universitaire de Jacob-Bellecombette - 73)

Campus

› Chambéry / campus de Jacob-Bellecombette